



Protocol for use of internet on course by Bookmakers

Background

The Board of Racing Queensland Limited determined at its meeting on 22 December 2009 that Bookmakers may now be granted permission in accordance with LR73 to use the internet at race meetings for the purpose of obtaining. Such permission is not to be granted for the use of the internet to receive bets, to bet back, to access emails or for any other purpose involving the transmission of information.

This protocol sets out the process to be followed in seeking such permission and the conditions which will be applied when such permission is granted.

This protocol will be reviewed in three (3) months time. If there has not been broad compliance with the requirements or if there is abuse of the privilege in that three (3) month period, or thereafter, permission may be withdrawn.

Conditions

Any licensed bookmaker may apply for permission to use the internet on course at race meetings.

Should permission be granted the following conditions will apply:

- the internet must not be used to receive bets, bet back, access emails or to transmit information;
- the bookmaker must only use a computer for which permission has been granted and on which has been loaded any monitoring software deemed appropriate by Racing Queensland Limited. The bookmaker is responsible for the cost of this software which is expected to be no more than \$100;
- the computer used to access the internet must be available for inspection by Stewards or Betting Supervisors at anytime, including but not limited to during race meetings; and
- any other conditions appropriate in the circumstances.

Where there is non-compliance with any of the foregoing conditions, permission to access the internet may be withdrawn immediately.

Acknowledgement

Bookmakers receiving permission to access the internet on course will be required to acknowledge that monitoring software loaded on to the computer in respect of which permission is granted allows Racing Queensland Limited to monitor **all** activity on that computer.

**Application**

When a bookmaker seeks permission to access the internet on course, the attached application form must be completed and submitted to:

The Senior Betting Steward
Racing Queensland Limited
PO Box 63
SANDGATE QLD 4017

If permission is granted by Racing Queensland Limited, such permission will be in relation to a specific computer. Permission will not be granted for a bookmaker to have more than one computer on course.

Note:

The computer in respect of which permission is sought must meet the following requirements:

- it must have a Microsoft Windows based operating system;
- there must be at least 64MB of RAM and 10MB of free hard drive space; and
- it must not be dual boot (i.e. single operating system only).



**APPLICATION FOR PERMISSION TO USE THE INTERNET ON COURSE
IN ACCORDANCE WITH LR73**

| | |
|--|--------------|
| FULL NAME: | |
| DOB: | |
| ADDRESS: | |
| DETAILS FOR COMPUTER FOR WHICH PERMISSION IS SOUGHT | |
| BRAND: | |
| MODEL: | |
| SERIAL NUMBER: | |
| <p>I acknowledge that if permission is granted for me to access the internet on course, I must not:</p> <ul style="list-style-type: none">• use the internet to receive bets, bet back, access emails or to transmit information;• use a computer for which permission has not been granted and on which has not been loaded any monitoring software deemed appropriate by Racing Queensland Limited;• the computer used to access the internet must be available for inspection by Stewards or Betting Supervisors at anytime, including but not limited to during race meetings; and• breach any other conditions imposed by Racing Queensland Limited. <p>I also acknowledge that the monitoring software installed by Racing Queensland Limited allows for the review of <u>all</u> activity on the computer. I give my permission to Racing Queensland Limited to review activity on the computer.</p> | |
| SIGNED: | DATE: |

MONITORING SOFTWARE INSTALLATION ACCEPTANCE

Computer Owner Details

Title: _____ First name: _____ Middle name: _____ Surname: _____

Address: _____

Mobile phone: _____ email: _____

Computer Details

Manufacturer: _____ Model: _____

Serial number: _____ Computer name: _____

Declaration

I _____ accept the monitoring software installed on my computer by Racing Queensland Limited (RQL). Further more I state that this computer is my property and that I understand the privacy issues involved, namely that RQL employees may view any and all activity on this computer (including but not limited to passwords, usernames, e-mails, chat, and browsing history) and I agree to RQL's conditions of use of computers and the Internet at licensed Queensland racecourses.

Signed: _____, date _____

Managers authorisation to install

Authorising Name: _____ Date: _____

Authorising Signature: _____

IT Checklist (IT USE ONLY)

- | | | | |
|---|--------------------------|-------------------------------|--------------------------|
| Computer name changed | <input type="checkbox"/> | Monitoring software installed | <input type="checkbox"/> |
| Password set | <input type="checkbox"/> | e-mail address set | <input type="checkbox"/> |
| Hotkey sequence set | <input type="checkbox"/> | Activity reports schedule set | <input type="checkbox"/> |
| e-mail, IM, alerts configured | <input type="checkbox"/> | Record options set | <input type="checkbox"/> |
| Alert and block options - off | <input type="checkbox"/> | Test completed successfully | <input type="checkbox"/> |
| Sticker attached to computer and signed | <input type="checkbox"/> | User briefed on installation | <input type="checkbox"/> |

IT Officer: _____

Signature: _____

Date: _____